**Not in Appetite Issues**

* Errors with type [UW Block] have API errors
* API Errors can have 3 types of values
* [Not in Appetite] is when that business type is not supported
* [ERROR Api.Json…] is when the application has an error or requires further review.

**Sample Output:**

Not in Appetite Issues

* Other Error: 95
* Not in Appetite: 5
* ERROR Api.Json… : 8

**Summarize the data**

* Show the number of API Error and categorize them as per the above description.
* Note the count of other errors. If there is any trend or clustering in the error messages, that should be noted as well.

**Prompts:**

* What are the different types of UW issues?
* How many categories of UW issues exist?
* How many businesses/industries are categorized as ‘Not in Appetite’?
* Which businesses/industries are classified as ‘Not in Appetite’?
* How many businesses/industries encountered error in the UW Block?

**Supporting Query**

WITH DistinctEvents AS (

SELECT

pvc.UserId AS AgentName,

pvc.SessionId AS SessionID,

pvc.TenantId,

pvc.ErrorMessage AS ErrorMessages,

pvc.PageName AS PageName,

COALESCE(pvc.APIError, 'Other Error') AS APIError,

pvc.QuoteNumber AS QuotationNumber,

pvc.AccountNumber AS AccountNumber,

pvc.LineOfBusiness AS LOB,

am.AgencyName,

pvc.ErrorType,

pvc.SaveDateTime,

pvc.PolicyNumber AS PolicyNumber,

(SELECT TOP 1 pvc2.[Event.Context]

FROM [dbo].[FlattenPageViewData] pvc2

WHERE pvc2.SessionId = pvc.SessionId

AND pvc2.[Event.Key] = 'ddlClassification'

) AS Classification,

ROW\_NUMBER() OVER (

PARTITION BY

pvc.UserId, pvc.SessionId,

CASE WHEN SiteName = 'PL CSS' THEN pvc.PolicyNumber ELSE pvc.QuoteNumber END,

pvc.AccountNumber

ORDER BY pvc.SaveDateTime DESC

) AS rownum

FROM

[dbo].[FlattenPageViewData] pvc

LEFT JOIN

[dbo].[AgencyMapping] am

ON pvc.UserId = am.AgentName

WHERE

CONVERT(DATE, pvc.SaveDateTime) BETWEEN '2025-02-05' and '2025-03-05'

AND pvc.TenantId = 8

AND pvc.ErrorMessage IS NOT NULL

AND pvc.ErrorType = 'UW Block'

AND (SiteName IS NULL OR SiteName = '' OR SiteName = SiteName)

)

SELECT

ErrorType,

APIError,

ErrorMessages,

Classification,

COUNT(\*) AS ErrorCount,

STRING\_AGG(AgentName, ', ') AS Agents,

STRING\_AGG(SessionID, ', ') AS Sessions,

PageName,

STRING\_AGG(QuotationNumber, ', ') AS QuoteNumbers,

STRING\_AGG(PolicyNumber, ', ') AS PolicyNumbers,

STRING\_AGG(AccountNumber, ', ') AS AccountNumbers,

STRING\_AGG(LOB, ', ') AS LOBs,

STRING\_AGG(AgencyName, ', ') AS Agencies,

MAX(SaveDateTime) AS LatestOccurrence

FROM

DistinctEvents

WHERE

rownum = 1

GROUP BY

APIError, ErrorMessages, ErrorType, Classification, PageName

ORDER BY

APIError ASC,

LatestOccurrence DESC;